

BuyWithMe Customer Service FAQ

When will BuyWithMe be in my city?

Soon! We are working to launch in more cities. In the meantime, you can join our mailing list for future deals: <http://www.buywithme.com/getdeals>. If your city is not in the drop down, select "Choose another City" and type it into the box provided.

How do you unsubscribe?

There are two ways to unsubscribe from our mailings. You can either click on the "unsubscribe" link at the bottom of any of our emails or you can log in to your BuyWithMe.com account to unsubscribe. Once you have logged in to your account, click on "Account" in the upper right corner of the screen. Next, uncheck the box that says "Join Our Mailing List" and click "Update account".

How do you join the mailing list for multiple cities?

To join the mailing list for multiple cities, log in to BuyWithMe.com and go to "Account" in the upper right hand corner. Here you can add multiple cities to your account by checking the appropriate boxes, then click "Update account".

What do I do if I didn't receive an email with my voucher?

If you didn't receive an email with a link to your voucher, you can download your voucher by logging in to BuyWithMe.com in the top right corner. Once logged in, click on "Account" in the upper right hand corner of the screen. Next click the "Deals" tab. You will have the option to open your voucher(s) as a PDF or HTML.

You should also check your SPAM filter since these emails can occasionally get caught there. Make sure to add www.buywithme.com to your email address book to prevent this in the future.

What do I do if my PDF is blank or won't print?

If your PDF is blank or will not print, try the HTML option. This will open a new browser window with your voucher.

Another solution to this problem is to download the free upgrade for the most recent version of adobe at <http://get.adobe.com/reader/>.

Can I give the voucher as a gift?

Our vouchers make great gifts! You do not need to be the person who purchased the voucher to redeem it unless otherwise noted. When redeeming the voucher, the gift recipient will need to show a valid, government issued photo ID, which is required to ensure that the voucher is only redeemed once. To give the voucher as a gift, simply print out the voucher and present it to your recipient. You can also send the PDF file containing the voucher as an attachment to an email. Please refer to each deal's details to see how many vouchers can be redeemed per person.

How does this all work?

Please refer to our [FAQ](#) for a detailed list of how the process works and answers to common questions.

What if I receive an error when I enter my zip code at checkout?

If you receive an error about your zip code at checkout, please double check that you are entering the correct billing zip code for the credit card you are using. You should also try a different credit card if you have one. If you still get an error message, try looking up your address at <http://zip4.usps.com/zip4/welcome.jsp> to ensure that it is an exact match. And finally, please try contacting your credit card company for additional information. Please note that if your credit card is declined due to this incorrect information, you may see a pending charge on your account, but this will never become a real charge and will eventually disappear on its own.